Central Florida Behavioral Health Network, Inc. Your Managing Entity

POLICIES & PROCEDURES

Florida Assertive Community Treatment (FACT) Team

Policy

It is the policy of Central Florida Behavioral Health Network, Inc. (CFBHN) to offer the FACT program to eligible individuals within the network service area.

Purpose

The purpose of this policy is to outline, in accordance with Department of Children and Families (DCF) Guidance Document 16, the services offered by FACT, including the admission and discharge processes.

Procedure

- 1. There are fifteen (15) FACT teams in the SunCoast Region.
 - A. FACT is a 24/7 service that is co-occurring capable and recovery-oriented, and provides treatment, support, and rehabilitation.
 - B. FACT Teams offer enhancement funds to be used by the individual for unmet needs such as housing and medication. Each team is contracted to maintain a census of 100 individuals.
 - C. Each FACT Team is required to follow the staffing patterns outlined in DCF Guidance Document 16.
 - D. Each team has an independent advisory committee to assist the team in developing resources in their respective communities.

2. Referral/Admission Process:

- A. FACT Teams receive priority population referrals from CFBHN, diversions from State Mental Health Treatment Facility (SMHTF) admissions and SMHTF discharge-ready individuals, in addition to other non-priority referrals.
- B. FACT enrollments are approved by the CFBHN FACT Program Manager prior to the person being enrolled.
- C. If there is no immediate availability for a FACT team, eligible individuals are placed on a waiting list. Priority referrals are as follows:
 - 1) Diversion from SMHTF admission;
 - 2) SMHTF discharges;
 - 3) High-utilizers of DCF-funded Crisis Stabilization Unit (CSU) services; or

3. Discharge Process

- A. All FACT discharges are approved by the CFBHN FACT Program Manager.
- B. All discharges meet one of the criteria for discharge, as documented on the Discharge Request form, in Guidance Document 16.

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Florida Assertive Community Treatment (FACT) Team (continued)

- C. All FACT clients being discharged are eligible for re-admission should a slot be available.
- D. FACT teams are contractually required to admit 10 individuals and discharge 10 individuals each fiscal year.
- 4. The FACT team Admission and Discharge Forms are updated annually and placed in the G-drive under FACT Team.

Florida Assertive Community Treatment (FACT) Team

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Alan Davidson, President/Chief Executive Officer Review Date: <u>06/18/2025</u>