Glades County Designated Receiving System and Transportation Plan In accordance with

Senate Bill 12
Florida Statute 394, Florida Mental Health Act Florida
Statute 397, Hal S. Marchman Alcohol and Other Drug
Services Act

Three-Year Renewal 2023-2026

Submitted to:
Florida Department of Children and Families SUNCOAST
Region
Substance Abuse/Mental Health Program Office

For approval by:
Shevauna Harris
Secretary
Florida Department of Children and Families

Glades County Behavioral Health Transportation Plan

Introduction

In accordance with Florida Statute Chapter 394, Part I, Florida Mental Health Act or the "Baker Act", and Florida Statute Chapter 397, Hal S. Marchman Alcohol and Other Drug Services Act, a plan has been developed for transport of individuals subject to involuntary examination under Florida Statute 394.463 or involuntary admission under Florida Statutes 397.6772, 397.679, 397.6798 or 397.6811. This document serves as the transportation plan for Glades County.

The intent Is to have a plan that provides an efficient and humane method of transporting patients to receiving facilities, among receiving facilities and to treatment facilities.

Definitions

Baker Act: The Florida Mental Health Act, Florida Statute Chapter 394, Part I.

<u>Marchman Act:</u> The Hal S. Marchman Alcohol and Other Drug Services Act, Florida Statute Chapter 397.

Receiving Facility: Any public or private facility designated by the Department of Children and Families to receive and hold involuntary patients under emergency conditions or for psychiatric evaluation and to provide short-term treatment.

<u>Public Receiving Facility</u>: Any facility that has contracted with the Department of Children and Families to provide mental health services to all persons, regardless of their **ability** to pay, and Is receiving state funds for such purpose.

Mobile Crisis Response Teams

Mobile Crisis Reponses Teams {MRTs} improve behavioral health services by providing ondemand crisis intervention services in any setting In which a behavioral health crisis is occurring, Including homes, schools, and emergency departments. MRTs are available 24/7 to provide on- site crisis Intervention within 60 minutes, ensure timely access to supports and services, and resolve crises. Services Include evaluation and assessment, development of safety or crisis plans, providing or facilitating stabilization services, supportive crisis counseling, education, development of coping skills, and linkage to appropriate resources. *The Centerfor Progress and Excellence Mobile Crisis Unit number is* 844-395-4432.

A primary goal of MRTs is to prevent unnecessary psychiatric hospitalizations. MRTs can also serve as a mechanism of jail diversion in reducing arrest of criminal offenders who have

a mental health disorder, are experiencing serious emotional distress, and/or threatening self-harm.

MRT Intervention during a developing mental health crisis can reduce over-reliance on law enforcement responses to less-urgent, non-life-threatening emergencies. MRTs are comprised of clinicians who have the formal training and know-how to effectively resolve mental health crises and potentially reduce use of the Baker or Marchman Act and law enforcement transport when an Individual Is experiencing a psychiatric crisis.

A judge prior to entering an ex parte order concerning a person, a law enforcement officer prior to taking a person into custody, or an authorized professional prior to issuing a certificate with respect to a person, shall first consider MRT intervention.

Transports

When an involuntary examination is initiated in accordance with the requirements of Florida Statute 394.463(2) or involuntary admission under Florida Statutes 397.6n2, 397.679, 397.6798 or 397.6811, the initiating party shall contact the *Glades County Sheriff's Office at {863}674-5600* to request a transport in accordance with the provisions of this plan.

The Glades County Sheriff's Office shall transport persons subject to involuntary examination under the Baker Act or involuntary admission under the Marchman Act as follows:

Children and Adolescents Who Are Age 17 and Under

Transport the person to *Children's Crisis Stabilization Unit, 10140 Deer Run Farms Road, Fort Myers 33966.* In order to expedite the screening and assessment process, the Sheriff's Office shall call the facility at 239-275-4242, if possible, prior to arrival to provide personal information that Includes, if known, name, age, birth date, social security number, apparent medical concerns, and any substance abuse concerns such as level of intoxication.

Adults Who Are Age 18-64

Transport the person to *Adult Crisis Stabilization Unit at Saluscare*, 10140 Deer Run Farms Road, Fort Myers 33966. In order to expedite the screening and assessment process, the Sheriff's Office shall call the facility at 239-275-4242, if possible, prior to arrival to provide personal Information that includes, if known, name, age, birth date, social security number, apparent medical concerns, and any substance abuse concerns such as level of intoxication.

Individuals Who Are Age 65 and Older

Transport the person to *Park Royal Hospital*, 9241 *Parle Royal Drive*, *Fort Myers 33908*. In order to expedite the screening and assessment process, the Sheriff's Office shall call the facility at 239-984--9859, If possible, prior to arrival to provide personal information that should include, if known, name, age, birth date, social security number, apparent medical concerns, and any substance abuse concerns such as level of Intoxication.

Marchman Act Transportation

Transport juveniles to Salus Care Juvenile Addiction Receiving Facility, 10140 Deer Run Farms Road, Fort Myers 33966.

Transport adults to Salus Care Detoxification Services Facility, 10140 Deer Run Farms Road, Fort Myers 33966.

Transportation to a Treatment Facility

When transportation to a treatment facility is required, the initiating party shall contact the *Glades County Sheriff's Office at {863} 674-5600* to request a transport. The Sheriff's Office shall transport the person to the appropriate facility as recommended by the discharging facility. The discharging facility shall make arrangements with the treatment facility for acceptance of the person.

System Capacity

- SalusCare, at 10140 Deer Run Farms Road, Fort Myers, Florida 33966, is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults.
- SalusCare, at 10140 Deer Run Farms Road, Fort Myers 33966, operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and Involuntary substance abuse services to children and teens.
- SalusCare, at 10140 Deer Run Farms Road, Fort Myers 33966, operates an inpatient 29-bed Detoxification Services Facility under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs.

Medical Treatment

Individuals needing medical treatment should be handled according to law enforcement agency policy and transported to the closest medical hospital. Hendry Regional Medical Center Is a 25-bed critical access hospital. It is located at 524 W Sagamore Ave., Clewiston FL, 33440. This is the closest and only hospital in Hendry/Glades Counties. Lehigh Acres Medical Center is located at 1500 Lee Blvd., Lehigh Acres, FL 33936. Lehigh Regional Medical Center is an 88-bed community hospital located In Lee County but is used by Glades County Emergency Medical Services.

System Oversight

In an effort to resolve complaints, grievances, and disputes which may arise during Implementation of the plan. The Transportation Planning Committee will implement necessary actions in response to its ongoing review.

The Transportation Planning Committee is responsible for providing oversight to the Transportation Plan and will meet quarterly. The Transportation Planning Committee has the authority to resolve Issues concerning the Transportation Plan, approve Interagency agreements, as well as coordinate other services needed for individuals beyond acute care

services.

988

211 Palm Beach/Treasure Coast, Inc. is the 988 primary provider for Glades County. 988 has been designated as the new three-digit dialing code that will route callers to the National Suicide Prevention Lifeline (now known as the 988 Suicide & Crisis Lifeline), and is now active across the United States.

When people call, text, or chat 988, they will be connected to trained counselors that are part of the existing Lifeline network. These trained counselors will listen, understand how their problems are affecting them, provide support, and connect them to resources if necessary.

The previous Lifeline phone number (1-800-273-8255) will always remain available to people in emotional distress or suicidal crisis. The Lifeline's network of over 200 crisis centers has been in operation since 2005 and has been proven to be effective. It's the counselors at these local crisis centers who answer the contacts the Lifeline receives every day. Numerous studies have shown that callers feel less suicidal, less depressed, less overwhelmed and more hopeful after speaking with a Lifeline counselor.