

GOAL 1: Coordinate, manage and develop services to address the needs of individuals, families and the organizations that provide their care.			
Objective A: Expand and enhance recovery supports/services.			
Activity 1:	Expand the availability of Recovery Community Organizations <i>Indicator of Success:</i> Increase in number of RCOs funded by CFBHN (Baseline: One funded as on June 2022)		
<i>Action Step</i>		<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Advocate for recurring funding for RCOs	President/CEO, COO and VP of Network Development-Clinical Services (NDCS)	Ongoing
b.	Provide technical assistance to RCOs to help them sustain business operations and achieve accreditation.	Consumer and Family Affairs (CFA), Continuous Quality Improvement (CQI), Finance, Contracts	Ongoing
Activity 2:	Work with NSPs to identify strengths and opportunities for improvement related to their recovery orientation. <i>Indicator of Success:</i> ROM and SAPT data reports complete		
<i>Action Step</i>		<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	With treatment providers, complete annual recovery orientation assessments required by DCF. This includes ROM and SAPT reviews, and final reports summarizing results.	CFA	Ongoing, results summarized on an annual basis
b.	Using assessment results, provide technical assistance to treatment providers.	CFA	Ongoing, results summarized on an annual basis
Objective B: Address Network workforce challenges			
Activity 1:	Advocate for additional recurring base funding to support NSP operations <i>Indicator of Success:</i> Increase in the total of the two base funding OCAs – MH000 and MS000.		
<i>Action Step</i>		<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Review and adjust reimbursement rates, as necessary, to address the increased operational expenses of NSPs	Finance	Completed on an annual basis.
b.	Work with FAME, other MEs and the business sector to implement strategies to address the mental health and substance use workforce shortage in the state.	President/CEO, COO and VP of NDCS, Human Resources	Ongoing
Activity 2:	Work to increase the number of peer services available within the region <i>Indicator of Success:</i> Increase in amount of Recovery Support Services funding provided to NSPs.		
<i>Action Step</i>		<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Provide peer staff training	CFA	Ongoing
b.	Work with NSP staff to navigate newly established legal/screening standards for peers.	CFA	Ongoing
Activity 3:	Promote free and low-cost workforce training opportunities <b>COMPLETE</b>		

GOAL 2: Maintain the operational integrity and sustainability of CFBHN.			
Objective A:	Identify and hire a new CFBHN President/CEO. <b>COMPLETE</b>		
Objective B:	Meet established performance standards to ensure renewal of DCF contract. <b>COMPLETE</b>		
Objective C: Develop and enhance Board member’s knowledge of the work of CFBHN			
Activity 1:	Adapt Board orientation process to encourage relationship-building and retention of information. <i>Indicator of Success:</i> Revised Board orientation process has been developed; (B) New Board orientation process is in use.		
<i>Action Step</i>		<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Conduct in-person Board orientation training, as is possible.	CFBHN Leadership	Ongoing
b.	Encourage one-on-one meetings between Board members and CFBHN leadership staff	CFBHN Leadership	Ongoing
c.	Encourage Board members to participate in standing committee meetings to learn more about the work of the agency.	CFBHN Leadership	Ongoing

