

Technical Assistance Provided by Consumer and Family Affairs

Policy

It is the policy of Central Florida Behavioral Health Network, Inc. (CFBHN) to collaborate with, and provide technical assistance to, organizations that delivery recovery-oriented services and supports to their community.

Purpose

The purpose of this policy is to outline the types of technical assistance offered by CFBHN's Consumer and Family Affairs Department to Network Service Providers (NSPs) and persons-served, grassroots and family-run organizations.


Procedure

- A. Technical assistance and training offered by CFBHN's Consumer and Family Affairs Department staff is provided upon request.
- B. Technical assistance offered may include:
 1. Training to promote the principles of Recovery-Oriented Systems of Care (ROSC).
 - a) Navigating and understanding the Florida Certification Board's (FCB) peer certification process.
 - b) Peer Specialist trainings
 - c) DCF's *Recovery Capital Planning* training.
 - d) DCF peer supervision training, and other standardized peer supervision training
 - e) *Wellness Recovery Action Plan (WRAP) Curriculum*:
 - 1) Seminar I: Developing Your Own WRAP;
 - 2) Seminar II: WRAP Facilitator Training;
 - 3) Seminar III: Advanced WRAP Facilitator Training; and
 - 4) WRAP Refresher.
 - f) *High-Fidelity Wraparound* training:
 - 1) Wraparound 101;
 - 2) Wraparound Systems Partner;
 - 3) Family Support Partners;
 - 4) Natural Supports;
 - 5) Wraparound for Clinicians; and
 - 6) Wraparound Refresher.
 - g) Recovery Management
 - h) *Effectively Integrating Peers in the Workforce* training.
 2. Resource identification, linkage and warm-handoff to recovery organizations, as needed, for additional technical assistance and support.
 3. Assistance in identifying the appropriate CFBHN staff member or department to address specific concerns.
- C. Technical assistance related to organizational structure is available to persons-served, grassroots and/or family-run organizations.
 1. Organizations of this type work to advance recovery support services and reduce stigma and discrimination against individuals diagnosed with mental health and substance use disorders, and

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their family members. They are typically led by individuals in recovery, family members or other allies, and/or community stakeholders.

2. Persons-served, grassroots and family-run organizations may be affiliated with national, state or local organizations. Examples include: National Alliance on Mental Illness (NAMI), NAMI Florida, and its local affiliates, Floridians for Recovery, and Recovery Community Organizations (RCOs).
3. Technical assistance on organizational structure may include the following topics:
 - a) Board of Directors' processes/procedures.
 - b) Board member engagement.
 - c) Board member responsibilities, including:
 - 1) Conducting meetings;
 - 2) Rules of order; and
 - 3) Providing examples of Board meeting agendas, minutes and committee reports.

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