



Strategic Plan 2022 -2024
FINAL 7/7/2022

Central Florida Behavioral Health Network is a Managing Entity contracted with the Department of Children and Families

GOAL 1: Coordinate, manage and develop services to address the needs of individuals, families and the organizations that provide their care.			
Objective A: Expand and enhance recovery supports/services.			
Activity 1:	Expand the availability of Recovery Community Organizations <i>Indicator of Success:</i> Increase in number of RCOs funded by CFBHN (Baseline: One funded as on June 2022)		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Advocate for recurring funding for RCOs	President/CEO, COO and VP of Network Development-Clinical Services (NDCS)	Ongoing
b.	Provide technical assistance to RCOs to help them sustain business operations and achieve accreditation.	Consumer and Family Affairs (CFA), Continuous Quality Improvement (CQI), Finance, Contracts	Ongoing
Activity 2:	Work with NSPs to identify strengths and opportunities for improvement related to their recovery orientation. <i>Indicator of Success:</i> ROM and SAPT data reports complete		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	With treatment providers, complete annual recovery orientation assessments required by DCF. This includes ROM and SAPT reviews, and final reports summarizing results.	CFA	Ongoing, results summarized on an annual basis
b.	Using assessment results, provide technical assistance to treatment providers.	CFA	Ongoing, results summarized on an annual basis
Objective B: Address Network workforce challenges			
Activity 1:	Advocate for additional recurring base funding to support NSP operations <i>Indicator of Success:</i> Increase in the total of the two base funding OCAs – MH000 and MS000. The baseline against which increases will be measured is \$116,527,476, the total of MH000 (\$75,712,004) and MS000 (\$40,815,472) in FY 21-22.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Review and adjust reimbursement rates, as necessary, to address the increased operational expenses of NSPs	Finance	Completed on an annual basis. <i>Rates for FY 22-23 have been negotiated</i>
b.	Work with FAME, other MEs and the business sector to implement strategies to address the mental health and substance use workforce shortage in the state.	President/CEO, COO and VP of NDCS, Human Resources	Ongoing
Activity 2:	Work to increase the number of peer services available within the region <i>Indicator of Success:</i> Increase in amount of Recovery Support Services funding. The baseline against which increases will be measured is the total funding provided to NSPs in FY 21-22. [Figure will be finalized in August 2022.]		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Provide peer staff training	CFA	Ongoing
b.	Work with NSP staff to navigate newly established legal/screening standards for peers.	CFA	Ongoing
Activity 3:	Promote free and low-cost workforce training opportunities <i>Indicators of Success:</i> (A) Number of trainings offered to NSPs and funded by CFBHN (B) Training summary complete and shared with NSPs.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Fund training sessions on topics of interest to the workforce of NSPs.	CFBHN Leadership	Ongoing

b.	Create a summary of free/low-cost trainers/training topics available within the state that can be shared with NSPs.	COO and VP of NDCS	7/1/2023
----	---------------------------------------------------------------------------------------------------------------------	--------------------	----------

GOAL 2: Maintain the operational integrity and sustainability of CFBHN.			
Objective A: Identify and hire a new CFBHN President/CEO.			
Activity 1:	With the Board Chair and Executive Committee, develop and formalize the plan that will be utilized to identify and interview candidates.		
	<i>Indicator of Success:</i> Formal search and hiring plan is complete.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Convene Board Chair and Executive Committee to outline the search process	President/CEO	9/30/22
b.	Create a formal search and hiring plan	Board Chair, Executive Committee	10/31/22
Activity 2:	Implement the President/CEO search and hiring plan.		
	<i>Indicator of Success:</i> (A) Search and hiring plan is implemented; (B) New President/CEO has been identified and hired.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Provide staff support to Board Chair and Executive Committee, as necessary	Board Chair, Executive Committee, CFBHN staff	3/31/23
b.	Identify candidate and negotiate contract	Board Chair, Executive Committee, CFO	5/31/22
Objective B: Meet established performance standards to ensure renewal of DCF contract.			
Activity 1:	Execute special initiatives of DCF and CFBHN		
	<i>Indicator of Success:</i> Elements of each identified initiative have been completed as required.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Improve integration of SAMH funding with high-risk families and children in the Child and Family Well-being system.	NDCS Leadership and staff	Ongoing
b.	Support roll-out/implementation of 9-8-8	NDCS Leadership and staff	Ongoing
c.	Identify priorities of DEI Strategic Plan for implementation	President/CEO, COO, DEI Chair and Committee	Ongoing
Activity 2:	Meet data system transition requirements established by Carisk and DCF.		
	<i>Indicators of Success:</i> (A) All NSPs are able to enter data into Carisk system; (B) Plan to ensure Carisk compatibility is made once new DCF system is selected; (C) Communication plan is in place to support NSPs as transition to DCF systems occurs.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Regularly train, communicate with, and provide support to, NSPs during the CFBHN transition to the Carisk system.	COO, Carisk Leadership	Ongoing
b.	Ensure that all providers are able to submit data into the Carisk system	COO, Carisk Leadership	9/30/22
c.	As the decision on a new data system is made by DCF, provide feedback on CFBHN and NSP needs/suggestions	COO, Information Technology staff, Finance, Contracts	Ongoing
d.	Provide training to, and support, CFBHN staff throughout the transitions to the Carisk and new DCF systems	COO, Carisk Leadership	Ongoing
Objective C: Develop and enhance Board members' knowledge of the work of CFBHN			
Activity 1:	Adapt Board orientation process to encourage relationship-building and retention of information.		
	<i>Indicator of Success:</i> Revised Board orientation process has been developed; (B) New Board orientation process is in use.		
	<i>Action Step</i>	<i>Responsible Parties</i>	<i>Timeframe for Completion</i>
a.	Conduct in-person Board orientation training, as is possible.	CFBHN Leadership	Ongoing
b.	Encourage one-on-one meetings between Board members and CFBHN leadership staff	CFBHN Leadership	Ongoing

c.	Encourage Board members to participate in standing committee meetings to learn more about the work of the agency.	CFBHN Leadership	Ongoing
----	-------------------------------------------------------------------------------------------------------------------	------------------	---------