

**Rights of Individuals Served**

**Policy**

It is the policy of Central Florida Behavioral Health Network, Inc. (CFBHN) to uphold and protect the rights of individuals in treatment.

**Purpose**

To ensure that individuals in care have access to a list of their rights and responsibilities while participating in Network services and/or treatment.

**Procedure:**

1. A formal list of rights and responsibilities for individuals in care is documented in the CFBHN Consumer Handbook. The handbook is available on the CFBHN website.
2. CFBHN monitors Network Service Providers (NSPs) to ensure that individuals and family members served in acute care settings have access to:
  - A. A statement of their rights posted in a common area;
  - B. CFBHN contact information; and
  - C. Contact information for the Florida Abuse Hotline, Disability Rights Florida and the local Substance Abuse and Mental Health (SAMH) Program Office.
3. CFBHN promotes the use of person-centered treatment planning, in which individuals in care and their families are:
  - A. Involved in treatment planning;
  - B. Offered a menu of treatment options, to promote choice and ownership; and
  - C. Supported by professionals as they select their treatment options.
4. Rights and responsibilities related to privacy and protected health information are listed in the CFBHN *Authorization to Release Client Information* policy.

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Approval:   
Linda McKinnon, President/Chief Executive Officer

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