

Disallowance of Payments

Policy

It is the policy of Central Florida Behavioral Health Network, Inc. (CFBHN) to address Network Service Provider (NSP) overpayment and the payback of funds.

Purpose

The purpose of this policy is to establish guidelines for NSP overpayment and payback when the inappropriate use of funds has been identified.

Procedure

1. The NSP must immediately pay back CFBHN for overpayment, or when it has been determined that inappropriate use of funds has occurred.
2. When it is determined that unallowable services have been billed to CFBHN, the following steps occur:
 - A. CFBHN calculates the error rate for the services and applies that percentage to year-to-date units billed to CFBHN for that covered service.
 - B. CFBHN provides the NSP with the total error rate and the number of units to be removed from their invoice and the data system in the following month. The deleted units are not allowed to be billed to CFBHN.
 - C. The NSP has 15 business days to conduct an internal audit and review all billings. Based on their findings, the NSP can offer CFBHN documentation to demonstrate actual errors and the proposed correction. CFBHN validates the NSP's calculations. If unable to validate the NSP's calculation, CFBHN applies the error rate to the units billed year-to-date.
 - D. If the NSP fails to remove the unallowable units from the invoice and data system, CFBHN reduces the NSP's contract by identified units to be backed out.
 - E. If an issue is found in the last two months of the contract year, the NSP issues a repayment to CFBHN within 15 business days.

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