**Hendry County**

**Behavioral Health Receiving System** **Plan**

*In accordance with*

Florida Statute 394, Florida Mental Health Act

Florida Statute 397, Hal S. Marchman Alcohol and Other Drug Services Act

2017-2020

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**I. Background/ Purpose:**

In accordance with the changes promulgated by Senate Bill 12 to Florida Statute 394 (Florida Mental Health Act, commonly referred to as the “Baker Act”), and Florida Statute 397 (commonly referred to as the Marchman Act), Hendry County in collaboration with Central Florida Behavioral Health Network (the Managing Entity) have completed this Behavioral Health Receiving System (BHRS) Plan. Implementation of this plan assures the coordinated provision of emergency services for people in need of help for behavioral health disorders and supports a comprehensive behavioral system of care.

This BHRS Plan describes how the community shall ensure the provision of the “No Wrong Door Model” defined in FS 394.4573. This description includes the organization of the BHRS and how it responds to individual needs and integrates services among various providers.

The Behavioral Health Receiving System may be organized in any manner which functions as a no-wrong-door model. Such models include, but are not limited to:

A **central receiving system** is identified as a system that consists of a designated central receiving facility that serves as a single entry point for persons with mental health or substance use disorders, or co-occurring disorders. The central receiving facility shall be capable of assessment, evaluation, and triage or treatment or stabilization of persons with mental health or substance use disorders, or co-occurring disorders.

A **coordinated receiving system** as a system that consists of multiple entry points that are linked by shared data systems, formal referral agreements, and cooperative arrangements for care coordination and case management. Each entry point shall be a designated receiving facility and shall, within existing resources, provide or arrange for necessary services following an initial assessment and evaluation.

A **tiered receiving system** consists of multiple entry points, some of which offer only specialized or limited services. Each service provider shall be classified according to its capabilities as either a designated receiving facility or another type of service provider, such as a triage center, a licensed detoxification facility, or an access center. All participating service providers shall, within existing resources, be linked by methods to share data, formal referral agreements, and cooperative arrangements for care coordination and case management.

OR

The BHRS may be organized in **any manner that functions as a No-Wrong-Door Model that responds to individual needs and integrates the services of various providers.**

The County and the Managing Entity shall review and update, as necessary, the Behavioral Health Receiving System at least once every 3 years. An accurate inventory of the participating service providers shall be maintained and made available at all times to all firs responders in the service area.

**II. Hendry County’s Behavioral Health Receiving System (BHRS)**

Hendry County’s Behavioral Health Receiving System is best described as a tiered receiving system.

In an effort to resolve complaints, grievances, and disputes which may arise during implementation of the plan, personnel from Crossroads Behavioral Health Center and personnel from Jerome Golden Center and SalusCare will regularly meet. The Public Safety Coordinating Council will implement necessary actions in response to its ongoing review. The Public Safety Coordinating Council and Central Florida Behavioral Health Network (CFBHN) is responsible for providing oversight to the BHRS Plan. The Public Safety Coordinating Council have the authority to resolve issues concerning the BHRS Plan, approve interagency agreements, as well as coordinate other services needed for individuals beyond acute care services.

**III. Inventory of Participating Service Providers**

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| --- |
| **Voluntary Assessment and Evaluation Facilities** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| SalusCare, Inc | SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children’s Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus.Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7.  Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.  | Yes | Yes |
| Crossroads | Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN. As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance. The cost of treatment will be determined by household income and the number of individuals in the household.  | Yes | Yes |
| Jerome Golden Center | Jerome Golden Center, Inc., [816 NW Avenue D, Belle Glade, FL 33430](https://www.bing.com/local?lid=YN873x17140673460331270&id=YN873x17140673460331270&q=Jerome+Golden+Center+For&name=Jerome+Golden+Center+For&cp=26.6892051696777%7e-80.6763687133789&ppois=26.6892051696777_-80.6763687133789_Jerome+Golden+Center+For&FORM=SNAPST) provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.  | Yes | Yes |
| **Involuntary Assessment and Evaluation Facilities** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| SalusCare, Inc | SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children’s Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus.Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7.  Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.  | Yes | Yes |
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| **Triage Centers for Mental Health** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| SalusCare, Inc | SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children’s Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus.Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7.  Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.  | Yes | Yes |
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| **Triage Centers for Substance Use Disorders** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| SalusCare, Inc | SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children’s Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus.Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7.  Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.  | Yes | Yes |
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| **Involuntary Treatment for Mental Health Disorders** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| SalusCare, Inc | SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children’s Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus.Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7.  Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.  | Yes | Yes |
| Crossroads | Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN.As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance. The cost of treatment will be determined by household income and the number of individuals in the household.  | Yes | Yes |
| Jerome Golden Center | Jerome Golden Center, Inc., [816 NW Avenue D, Belle Glade, FL 33430](https://www.bing.com/local?lid=YN873x17140673460331270&id=YN873x17140673460331270&q=Jerome+Golden+Center+For&name=Jerome+Golden+Center+For&cp=26.6892051696777%7e-80.6763687133789&ppois=26.6892051696777_-80.6763687133789_Jerome+Golden+Center+For&FORM=SNAPST) provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.  | Yes | Yes |
| **Involuntary Treatment for Substance Use Disorders** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
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| Crossroads | Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN. Crossroads Behavioral Health Center, Inc. accepts major insurance plans.As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance. The cost of treatment will be determined by household income and the number of individuals in the household.  | Yes | Yes |
| Jerome Golden Center | Jerome Golden Center, Inc., [816 NW Avenue D, Belle Glade, FL 33430](https://www.bing.com/local?lid=YN873x17140673460331270&id=YN873x17140673460331270&q=Jerome+Golden+Center+For&name=Jerome+Golden+Center+For&cp=26.6892051696777%7e-80.6763687133789&ppois=26.6892051696777_-80.6763687133789_Jerome+Golden+Center+For&FORM=SNAPST) provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.  | Yes | Yes |

**IV. Behavioral Health Receiving System (BHRS) Agreements**

Informal agreements are in place with each facility, local law enforcement agencies, and local hospital emergency departments. Utilization of signed releases of information allows for shared data and care coordination.

Memorandums of Understanding are not currently in place within the designated receiving system for Hendry County.

Central Florida Behavioral Health Network may choose to enter into a Memorandum of Understanding with SalusCare Inc, Crossroads and Jerome Golden Center in order to coordinate and provide services to consumers of the Behavioral Health Receiving System.