



**CIRCUIT 20
HENDRY/GLADES COMMUNITY ALLIANCE MEETING**

**Hendry County Health Department
Conference Room**

Friday, May 12, 2017 at 10:00 a.m.

Audio Conference Line: 1-888-670-3525

Passcode: 7773879098

AGENDA

Welcome & Introductions

Acute Care / *Behavioral Health Receiving System Plan*
Approved

Approval of Minutes - Quorum has not been met since 8/14/15

Circuit 20 Update

Aaron Stitt

Children's Network Update

Ray Fischer/Nadereh Salim

Central Florida Behavioral Health Network

David Clapp/Marcia Monroe

General Discussion

Adjournment

Please enter the 2017 meeting dates on your calendar:

August 11,

November 17 (due to Veteran's Day Holiday on November 10th)

**10 a.m. at the Hendry County Health Department,
1140 Pratt Boulevard, LaBelle**

Circuit 20
Hendry/Claude Alliance Meeting

Department of Health, 1140 Pratt Boulevard, LaBelle

May 12, 2017

10 a.m.

Sign-in Sheet

Name

Agency

e-mail Address

Aaron Stiff	DCF	aaron.stiff@myfloridafires.com
Vickie Rydz	Goodwill State	vickie.rydz@goodwillstate.org
Maryann Salinas	Postways	msalinas@postways.org
Debra Salas	DCAF	
Jon Verretter	BN	john.verretter@bn.state.fl.us
Adriana Palma	Crossroads	adriana@crossroadsflorida.org
Ross Tread	CRS	rtread@crs.org
Madelene Salim	CNSCF	A.Salim@cnsafla.org
Kristalce Salgado	DCF	Kristalce.Salgado@myfloridafires.com
Laura Adams	GAAC	laura.adams@gal.fl.gov

Hendry County Behavioral Health Receiving System Plan

In accordance with

Florida Statute 394, Florida Mental Health Act
Florida Statute 397, Hal S. Marchman Alcohol and
Other Drug Services Act

2017-2020

Table of Contents

- I. Background & Purpose
- II. Hendry County's Behavioral Health Receiving System
- III. Inventory of Participating Services Providers
- IV. Behavioral Health Receiving System Agreements

I. Background/ Purpose:

In accordance with the changes promulgated by Senate Bill 12 to Florida Statute 394 (Florida Mental Health Act, commonly referred to as the “Baker Act”), and Florida Statute 397 (commonly referred to as the Marchman Act), Hendry County in collaboration with Central Florida Behavioral Health Network (the Managing Entity) have completed this Behavioral Health Receiving System (BHRS) Plan. Implementation of this plan assures the coordinated provision of emergency services for people in need of help for behavioral health disorders and supports a comprehensive behavioral system of care.

This BHRS Plan describes how the community shall ensure the provision of the “No Wrong Door Model” defined in FS 394.4573. This description includes the organization of the BHRS and how it responds to individual needs and integrates services among various providers.

The Behavioral Health Receiving System may be organized in any manner which functions as a no-wrong-door model. Such models include, but are not limited to:

A **central receiving system** is identified as a system that consists of a designated central receiving facility that serves as a single entry point for persons with mental health or substance use disorders, or co-occurring disorders. The central receiving facility shall be capable of assessment, evaluation, and triage or treatment or stabilization of persons with mental health or substance use disorders, or co-occurring disorders.

A **coordinated receiving system** as a system that consists of multiple entry points that are linked by shared data systems, formal referral agreements, and cooperative arrangements for care coordination and case management. Each entry point shall be a designated receiving facility and shall, within existing resources, provide or arrange for necessary services following an initial assessment and evaluation.

A **tiered receiving system** consists of multiple entry points, some of which offer only specialized or limited services. Each service provider shall be classified according to its capabilities as either a designated receiving facility or another type of service provider, such as a triage center, a licensed detoxification facility, or an access center. All participating service providers shall, within existing resources, be linked by methods to share data, formal referral agreements, and cooperative arrangements for care coordination and case management.

OR

The BHRS may be organized in **any manner that functions as a No-Wrong-Door Model that responds to individual needs and integrates the services of various providers.**

The County and the Managing Entity shall review and update, as necessary, the Behavioral Health Receiving System at least once every 3 years. An accurate inventory of the participating service providers shall be maintained and made available at all times to all first responders in the service area.

II. Hendry County's Behavioral Health Receiving System (BHRS)

Hendry County's Behavioral Health Receiving System is best described as a tiered receiving system.

In an effort to resolve complaints, grievances, and disputes which may arise during implementation of the plan, personnel from Crossroads Behavioral Health Center and personnel from Jerome Golden Center and SalusCare will regularly meet. The Public Safety Coordinating Council will implement necessary actions in response to its ongoing review. The Public Safety Coordinating Council and Central Florida Behavioral Health Network (CFBHN) is responsible for providing oversight to the BHRS Plan. The Public Safety Coordinating Council have the authority to resolve issues concerning the BHRS Plan, approve interagency agreements, as well as coordinate other services needed for individuals beyond acute care services.

III. Inventory of Participating Service Providers

Voluntary Assessment and Evaluation Facilities			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
SalusCare, Inc	SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at	Yes	Yes

	<p>the same location, also operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus. Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7. Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.</p>		
Crossroads	Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and	Yes	Yes

	<p>Glades County under contract with CFBHN.</p> <p>As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance.</p> <p>The cost of treatment will be determined by household income and the number of individuals in the household.</p>		
Jerome Golden Center	Jerome Golden Center, Inc., 816 NW Avenue D, Belle Glade, FL 33430 provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.	Yes	Yes
Involuntary Assessment and Evaluation Facilities			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?

SalusCare, Inc	<p>SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus. Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7. Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located</p>	Yes	Yes
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	at the SalusCare Evans Avenue Campus.		
Crossroads	<p>Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN.</p> <p>As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance.</p> <p>The cost of treatment will be determined by household income and the number of individuals in the household.</p>	Yes	Yes
Jerome Golden Center	Jerome Golden Center, Inc., 816 NW Avenue D, Belle Glade, FL 33430 provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.	Yes	Yes
Triage Centers for Mental Health			
Facility	Capabilities/Limitations	Does the facility have agreements to	Substance Use Disorders/Mental

		accept BHRS Patients?	Health Disorders/Co- Occurring?
SalusCare, Inc	<p>SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus. Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7. Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located</p>	Yes	Yes

	<p>near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.</p>		
Crossroads	<p>Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN.</p> <p>As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance.</p> <p>The cost of treatment will be determined by household income and the number of individuals in the household.</p>	Yes	Yes
Jerome Golden Center	<p>Jerome Golden Center, Inc., 816 NW Avenue D, Belle Glade, FL 33430 provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.</p>	Yes	Yes

Triage Centers for Substance Use Disorders			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
SalusCare, Inc	<p>SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus. Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7. Duration of care</p>	Yes	Yes

	<p>ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.</p>		
Crossroads	<p>Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN.</p> <p>As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance.</p> <p>The cost of treatment will be determined by household income and the number of individuals in the household.</p>	Yes	Yes
Jerome Golden Center	<p>Jerome Golden Center, Inc., 816 NW Avenue D, Belle Glade, FL 33430 provides crisis stabilization and</p>	Yes	Yes

	emergency psychiatric services as a Baker Act and Marchman Act receiving facility.		
Involuntary Treatment for Mental Health Disorders			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
SalusCare, Inc	SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus. Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute	Yes	Yes

	<p>withdrawal from alcohol and/or drugs.</p> <p>Detoxification Services are available 24/7. Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms.</p> <p>Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.</p>		
Crossroads	<p>Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN.</p> <p>As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who are in need of financial assistance.</p> <p>The cost of treatment will be determined by household income and the number of individuals in the household.</p>	Yes	Yes

Jerome Golden Center	Jerome Golden Center, Inc., 816 NW Avenue D, Belle Glade, FL 33430 provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.	Yes	Yes

Involuntary Treatment for Substance Use Disorders

Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
SalusCare, Inc	SalusCare, located at 10140 Deer Run Farms Road, Fort Myers, Florida is a public receiving facility licensed by the Agency for Health Care Administration (AHCA) to operate 30 Crisis Stabilization Unit beds for adults. SalusCare, at the same location, also operates an AHCA licensed 16 bed Children's Crisis Stabilization Unit/Juvenile Addiction Receiving Facility (JARF). The Juvenile Addiction Receiving Facility offers voluntary and involuntary substance abuse services to children and teens at the Colonial Campus.	Yes	Yes

	<p>Detoxification Services is an inpatient 29-bed facility, under the direction of a physician, and serves adults undergoing acute withdrawal from alcohol and/or drugs. Detoxification Services are available 24/7. Duration of care ranges from 3 to 10 days, depending upon the severity of the withdrawal symptoms. Our facility is located near a major hospital, which is available for any critical physical complications. Located at the SalusCare Evans Avenue Campus.</p>		
Crossroads	<p>Crossroads Behavioral Health Center, Inc. is the Community Mental Health Center servicing Hendry County and Glades County under contract with CFBHN. Crossroads Behavioral Health Center, Inc. accepts major insurance plans.</p> <p>As a not-for-profit provider, Crossroads Behavioral Health Center, Inc. offers a state-mandated, sliding fee scale for eligible residents of Florida who</p>	Yes	Yes

	are in need of financial assistance. The cost of treatment will be determined by household income and the number of individuals in the household.		
Jerome Golden Center	Jerome Golden Center, Inc., 816 NW Avenue D, Belle Glade, FL 33430 provides crisis stabilization and emergency psychiatric services as a Baker Act and Marchman Act receiving facility.	Yes	Yes

IV. Behavioral Health Receiving System (BHRS) Agreements

Informal agreements are in place with each facility, local law enforcement agencies, and local hospital emergency departments. Utilization of signed releases of information allows for shared data and care coordination.

Memorandums of Understanding are not currently in place within the designated receiving system for Hendry County.

Central Florida Behavioral Health Network may choose to enter into a Memorandum of Understanding with SalusCare Inc, Crossroads and Jerome Golden Center in order to coordinate and provide services to consumers of the Behavioral Health Receiving System.

Glades County Behavioral Health Receiving System Plan

In accordance with

Florida Statute 394, Florida Mental Health Act
Florida Statute 397, Hal S. Marchman Alcohol and
Other Drug Services Act

2017-2020

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Transportation Plan
Memoranda of Agreement

Attachment A
Attachment B

I. Background/ Purpose:

In accordance with the changes promulgated by Senate Bill 12 to Florida Statute 394 (Florida Mental Health Act, commonly referred to as the “Baker Act”), and Florida Statute 397 (commonly referred to as the Marchman Act), Glades County in collaboration with Central Florida Behavioral Health Network (the Managing Entity) have completed this Behavioral Health Receiving System (BHRS) Plan. Implementation of this plan assures the coordinated provision of emergency services for people in need of help for behavioral health disorders and supports a comprehensive behavioral system of care.

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A **coordinated receiving system** as a system that consists of multiple entry points that are linked by shared data systems, formal referral agreements, and cooperative arrangements for care coordination and case management. Each entry point shall be a designated receiving facility and shall, within existing resources, provide or arrange for necessary services following an initial assessment and evaluation.

A **tiered receiving system** consists of multiple entry points, some of which offer only specialized or limited services. Each service provider shall be classified according to its capabilities as either a designated receiving facility or another type of service provider, such as a triage center, a licensed detoxification facility, or an access center. All participating service providers shall, within existing resources, be linked by methods to share data, formal referral agreements, and cooperative arrangements for care coordination and case management.

OR

The BHRS may be organized in **any manner that functions as a No-Wrong-Door Model that responds to individual needs and integrates the services of various providers.**

The County and the Managing Entity shall review and update, as necessary, the Behavioral Health Receiving System at least once every 3 years. An accurate inventory of the participating service providers shall be maintained and made available at all times to all first responders in the service area.

II. Glades County's Behavioral Health Receiving System (BHRS)

Glades County's Behavioral Health Receiving System is best described as a tiered receiving system.

The Glades Ad Hoc Committee is to discuss the operations of the Glades County BHRS Plan. The committee will meet at least 2 times per year to discuss grievances, public satisfaction, and assurance of patient rights as related to this plan. The Committee is to be composed of, but not limited to, representatives of the following agencies: Department of Children and Families, Glades County Community/Neighborhood Services Department, Central Florida Behavioral Health Network, Jermone Golden Center, Crossroads, Glades County Sheriff Office, Glades County Schools, Department of Health of Glades County, NAMI, Department of Corrections, EMS, etc.

III. Inventory of Participating Service Providers

Voluntary Assessment and Evaluation Facilities			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
Jerome Golden Center: located at 1041 45th Street West Palm Beach, Florida 33407 561.383.8000 – The Center provides acute and continuing care services to the severely and persistently mentally ill, those with acute psychiatric disorders, those	Adults on an involuntary Baker Act to the nearest receiving facility at Jerome Golden Center	Yes	Yes

<p>with co-occurring disorders (primary diagnosis of mental illness and substance use disorder), and those in need of crisis support. Outpatient services are available for those with less severe disorders. As a designated Baker Act receiving facility, the Center evaluates any person brought to it by the police, courts, physicians, or other mental health professionals. The continuum of behavioral health services to the community includes emergency services, inpatient care, short-term therapy, psychiatric services, case management, group programs, housing and residential services among others.</p>			
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<p><u>Jerome Golden Center – Glades</u> <u>Services:</u> located at 816 NW Ave D, Belle Glade, Florida 33430 (561.993.8080) Stabilization provides individualized inpatient therapeutic interventions for adults, adolescents and children in a safe, secure and structured environment.</p>		Yes	Yes
<p><u>Glades Emergency Medical Service:</u> is not a receiving facility, but is responsible to evaluate, treat and transfer persons in need of mental health and addiction treatment as part of their emergency department. This is in accordance with federal (EMTALA) emergency care rules and the medical treatment aspect of the plan applies to Glades Emergency Medical Services.</p>	<p>Not a receiving facility, but is responsible to evaluate, treat and transfer persons in need of mental health and addiction treatment</p>	Yes	Yes

Involuntary Assessment and Evaluation Facilities			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
<u>Jerome Golden Center:</u> located at 1041 45th Street West Palm Beach, Florida 33407 561.383.8000 –	The Center provides acute and continuing care services to the severely and persistently mentally ill, those with acute psychiatric disorders, those with co-occurring disorders (primary diagnosis of mental illness and substance use disorder), and those in need of crisis support.	Yes	Yes
<u>Jerome Golden Center – Glades Services:</u> located at 816 NW Ave D, Belle Glade, Florida 33430 (561.993.8080)	Stabilization provides individualized inpatient therapeutic interventions for adults, adolescents and children in a safe, secure and structured environment.		
Triage Centers for Mental Health			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
<u>Jerome Golden Center</u>	The continuum of behavioral health services to the community includes	Yes	Yes

	emergency services, inpatient care, short-term therapy, psychiatric services, case management, group programs, housing and residential services among others.		
<u>Glades Emergency Medical Service:</u>	Is not a receiving facility, but is responsible to evaluate, treat and transfer persons in need of mental health and addiction treatment as part of their emergency department. This is in accordance with federal (EMTALA) emergency care rules and the medical treatment aspect of the plan applies to Glades Emergency Medical Services.	Yes	Yes
Triage Centers for Substance Use Disorders			
Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
<u>Jerome Golden Center:</u> located at 1041 45th Street West Palm Beach, Florida 33407 561.383.8000 – The Center provides	Outpatient services are available for those with less severe disorders. The continuum of behavioral health services to the community includes	Yes	Yes

acute and continuing care services to the severely and persistently mentally ill, those with acute psychiatric disorders, those with co-occurring disorders (primary diagnosis of mental illness and substance use disorder), and those in need of crisis support.	emergency services, inpatient care, short-term therapy, psychiatric services, case management, group programs, housing and residential services among others.		
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Involuntary Treatment for Mental Health Disorders

Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?
<u>Jerome Golden Center:</u> located at 1041 45th Street West Palm Beach, Florida 33407 561.383.8000		Yes	Yes

Involuntary Treatment for Substance Use Disorders

Facility	Capabilities/Limitations	Does the facility have agreements to accept BHRS Patients?	Substance Use Disorders/Mental Health Disorders/Co-Occurring?

<u>Jerome Golden Center:</u> located at 1041 45th Street West Palm Beach, Florida 33407 561.383.8000	Limitation: not a Marchman Act Facility	No	No

IV. Behavioral Health Receiving System (BHRS) Agreements

Informal agreements are in place with each designated receiving facility, local law enforcement agencies, and local hospital emergency departments. Utilization of signed releases of information allows for shared data and care coordination.

Memorandums of Understanding are not currently in place within the designated receiving system for Glades County.