**Glades County**

**Behavioral Health Receiving System** **Plan**

*In accordance with*

Florida Statute 394, Florida Mental Health Act

Florida Statute 397, Hal S. Marchman Alcohol and Other Drug Services Act

2017-2020

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**I. Background/ Purpose:**

In accordance with the changes promulgated by Senate Bill 12 to Florida Statute 394 (Florida Mental Health Act, commonly referred to as the “Baker Act”), and Florida Statute 397 (commonly referred to as the Marchman Act), Glades County in collaboration with Central Florida Behavioral Health Network (the Managing Entity) have completed this Behavioral Health Receiving System (BHRS) Plan. Implementation of this plan assures the coordinated provision of emergency services for people in need of help for behavioral health disorders and supports a comprehensive behavioral system of care.

This BHRS Plan describes how the community shall ensure the provision of the “No Wrong Door Model” defined in FS 394.4573. This description includes the organization of the BHRS and how it responds to individual needs and integrates services among various providers.

The Behavioral Health Receiving System may be organized in any manner which functions as a no-wrong-door model. Such models include, but are not limited to:

A **central receiving system** is identified as a system that consists of a designated central receiving facility that serves as a single entry point for persons with mental health or substance use disorders, or co-occurring disorders. The central receiving facility shall be capable of assessment, evaluation, and triage or treatment or stabilization of persons with mental health or substance use disorders, or co-occurring disorders.

A **coordinated receiving system** as a system that consists of multiple entry points that are linked by shared data systems, formal referral agreements, and cooperative arrangements for care coordination and case management. Each entry point shall be a designated receiving facility and shall, within existing resources, provide or arrange for necessary services following an initial assessment and evaluation.

A **tiered receiving system** consists of multiple entry points, some of which offer only specialized or limited services. Each service provider shall be classified according to its capabilities as either a designated receiving facility or another type of service provider, such as a triage center, a licensed detoxification facility, or an access center. All participating service providers shall, within existing resources, be linked by methods to share data, formal referral agreements, and cooperative arrangements for care coordination and case management.

OR

The BHRS may be organized in **any manner that functions as a No-Wrong-Door Model that responds to individual needs and integrates the services of various providers.**

The County and the Managing Entity shall review and update, as necessary, the Behavioral Health Receiving System at least once every 3 years. An accurate inventory of the participating service providers shall be maintained and made available at all times to all firs responders in the service area.

**II. Glades County’s Behavioral Health Receiving System (BHRS)**

Glades County’s Behavioral Health Receiving System is best described as a tiered receiving system.

The Glades Ad Hoc Committee is to discuss the operations of the Glades County BHRS Plan. The committee will meet at least 2 times per year to discuss grievances, public satisfaction, and assurance of patient rights as related to this plan. The Committee is to be composed of, but not limited to, representatives of the following agencies: Department of Children and Families, Glades County Community/Neighborhood Services Department, Central Florida Behavioral Health Network, Jermone Golden Center, Crossroads, Glades County Sheriff Office, Glades County Schools, Department of Health of Glades County, NAMI, Department of Corrections, EMS, etc.

**III. Inventory of Participating Service Providers**

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| --- |
| **Voluntary Assessment and Evaluation Facilities** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| **Jerome Golden Center:** located at 1041 45th Street West Palm Beach, Florida 33407 **561.383.8000** – The Center provides acute and continuing care services to the severely and persistently mentally ill, those with acute psychiatric disorders, those with co-occurring disorders ( primary diagnosis of mental illness and substance use disorder), and those in need of crisis support.  Outpatient services are available for those with less severe disorders.  As a designated Baker Act receiving facility, the Center evaluates any person brought to it by the police, courts, physicians, or other mental health professionals. The continuum of behavioral health services to the community includes emergency services, inpatient care, short-term therapy, psychiatric services, case management, group programs, housing and residential services among others. | Adults on an involuntary Baker Act to the nearest receiving facility at Jerome Golden Center  | **Yes** | **Yes** |
| Jerome Golden Center – Glades Services: located at 816 NW Ave D, Belle Glade, Florida 33430 (**561.993.8080)** Stabilization provides individualized inpatient therapeutic interventions for adults, adolescents and children in a safe, secure and structured environment. |  | **Yes** | Yes |
| **Glades Emergency Medical Service:** is not a receiving facility, but is responsible to evaluate, treat and transfer persons in need of mental health and addiction treatment as part of their emergency department. This is in accordance with federal (EMTALA) emergency care rules and the medical treatment aspect of the plan applies to Glades Emergency Medical Services. | Not a receiving facility, but is responsible to evaluate, treat and transfer persons in need of mental health and addiction treatment | **Yes** | **Yes** |
|  |  |  |  |
| **Involuntary Assessment and Evaluation Facilities** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| **Jerome Golden Center:** located at 1041 45th Street West Palm Beach, Florida 33407 **561.383.8000** –  | The Center provides acute and continuing care services to the severely and persistently mentally ill, those with acute psychiatric disorders, those with co-occurring disorders ( primary diagnosis of mental illness and substance use disorder), and those in need of crisis support.  | **Yes** | **Yes** |
| Jerome Golden Center – Glades Services: located at 816 NW Ave D, Belle Glade, Florida 33430 (**561.993.8080)**  | Stabilization provides individualized inpatient therapeutic interventions for adults, adolescents and children in a safe, secure and structured environment. |  |  |
|  |  |  |  |
| **Triage Centers for Mental Health** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| **Jerome Golden Center** | The continuum of behavioral health services to the community includes emergency services, inpatient care, short-term therapy, psychiatric services, case management, group programs, housing and residential services among others. | **Yes** | **Yes** |
|  |  |  |  |
| **Glades Emergency Medical Service:** | Is not a receiving facility, but is responsible to evaluate, treat and transfer persons in need of mental health and addiction treatment as part of their emergency department. This is in accordance with federal (EMTALA) emergency care rules and the medical treatment aspect of the plan applies to Glades Emergency Medical Services. | **Yes** | **Yes** |
|  |  |  |  |
| **Triage Centers for Substance Use Disorders** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| **Jerome Golden Center:** located at 1041 45th Street West Palm Beach, Florida 33407 **561.383.8000** – The Center provides acute and continuing care services to the severely and persistently mentally ill, those with acute psychiatric disorders, those with co-occurring disorders ( primary diagnosis of mental illness and substance use disorder), and those in need of crisis support. | Outpatient services are available for those with less severe disorders.The continuum of behavioral health services to the community includes emergency services, inpatient care, short-term therapy, psychiatric services, case management, group programs, housing and residential services among others. | **Yes** | **Yes** |
|  |  |  |  |
| **Involuntary Treatment for Mental Health Disorders** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| **Jerome Golden Center:** located at 1041 45th Street West Palm Beach, Florida 33407 **561.383.8000** |  | **Yes** | **Yes** |
|  |  |  |  |
| **Involuntary Treatment for Substance Use Disorders** |
| **Facility**  | **Capabilities/Limitations** | **Does the facility have agreements to accept BHRS Patients?** | **Substance Use Disorders/Mental Health Disorders/Co-Occurring?** |
| **Jerome Golden Center:** located at 1041 45th Street West Palm Beach, Florida 33407 **561.383.8000** | Limitation: not a Marchman Act Facility | No | No |
|  |  |  |  |

**IV. Behavioral Health Receiving System (BHRS) Agreements**

Informal agreements are in place with each designated receiving facility, local law enforcement agencies, and local hospital emergency departments. Utilization of signed releases of information allows for shared data and care coordination.

Memorandums of Understanding are not currently in place within the designated receiving system for Glades County.