

# **Charlotte County Behavioral Health Receiving System Plan**

*In accordance with*

Florida Statute 394, Florida Mental Health Act  
Florida Statute 397, Hal S. Marchman Alcohol and  
Other Drug Services Act

2017-2020

## **Table of Contents**

- I. Background & Purpose
- II. Charlotte County's Behavioral Health Receiving System
- III. Inventory of Participating Services Providers
- IV. Behavioral Health Receiving System Agreements

Transportation Plan  
Memoranda of Agreement

Attachment A  
Attachment B

**I. Background/ Purpose:**

In accordance with the changes promulgated by Senate Bill 12 to Florida Statute 394 (Florida Mental Health Act, commonly referred to as the “Baker Act”), and Florida Statute 397 (commonly referred to as the Marchman Act), Charlotte County in collaboration with Central Florida Behavioral Health Network (the Managing Entity) have completed this Behavioral Health Receiving System(BHRS) Plan. Implementation of this plan assures the coordinated provision of emergency services for people in need of help for behavioral health disorders and supports a comprehensive behavioral system of care.

This BHRS Plan describes how the community shall ensure the provision of the “No Wrong Door Model” defined in FS 394.4573. This description includes the organization of the BHRS and how it responds to individual needs and integrates services among various providers.

The Behavioral Health Receiving System may be organized in any manner which functions as a no-wrong-door model. Such models include, but are not limited to:

A **central receiving system** is identified as a system that consists of a designated central receiving facility that serves as a single entry point for persons with mental health or substance use disorders, or co-occurring disorders. The central receiving facility shall be capable of assessment, evaluation, and triage or treatment or stabilization of persons with mental health or substance use disorders, or co-occurring disorders.

A **coordinated receiving system** as a system that consists of multiple entry points that are linked by shared data systems, formal referral agreements, and cooperative arrangements for care coordination and case management. Each entry point shall be a designated receiving facility and shall, within existing resources, provide or arrange for necessary services following an initial assessment and evaluation.

A **tiered receiving system** consists of multiple entry points, some of which offer only specialized or limited services. Each service provider shall be classified according to its capabilities as either a designated receiving facility or another type of service provider, such as a triage center, a licensed detoxification facility, or an access center. All participating service providers shall, within existing resources, be linked by methods to share data, formal referral agreements, and cooperative arrangements for care coordination and case management.

OR

The BHRS may be organized in **any manner that functions as a No-Wrong-Door Model that responds to individual needs and integrates the services of various providers.**

The County and the Managing Entity shall review and update, as necessary, the Behavioral Health Receiving System at least once every 3 years. An accurate inventory of the participating service providers shall be maintained and made available at all times to all first responders in the service area.

## **II. Charlotte County's Behavioral Health Receiving System (BHRS)**

Charlotte County's Behavioral Health Receiving System is best described as a tiered receiving system.

In Charlotte County, there are 2 designated receiving facilities. 1 is publicly funded (Charlotte Behavioral Health Care, Inc. (CBHC)), and 1 is privately funded (Riverside Behavioral Center at Bayfront Health Punta Gorda (Riverside)). Charlotte Behavioral Health Care, Inc. has a 20 bed licensed mixed use Crisis Stabilization Unit shared between adults and children. CBHC also has a licensed 3 bed adult 28 day substance abuse residential program and a licensed 10 bed adult detoxification program. Riverside Behavioral has a bed licensed adult Crisis Stabilization Unit. Directors of both residential programs at CBHC and Riverside communicate openly and often in order to share data as well as utilize Release of Information to communicate about patient treatment. CBHC and Riverside have a formalized Memorandum of Understanding which is attached. All Care Coordination and Case Management for both receiving facilities are referred to CBHC Case Management department where the Case Management team reviews and determines the appropriate level of care.

## **III. Inventory of Participating Service Providers**

<b>Voluntary Assessment and Evaluation MH and SA Facilities</b>			
<b>Facility</b>	<b>Capabilities/Limitations</b>	<b>Does the facility have agreements to accept BHRS Patients?</b>	<b>Substance Use Disorders/Mental Health Disorders/Co-Occurring?</b>
Charlotte Behavioral Health Care, Inc.	Capabilities: <ul style="list-style-type: none"> <li>- CSU and Detox facilities offer to treat and triage</li> <li>- 20 bed mixed use licensed adult/child Crisis Stabilization Unit</li> <li>- Licensed staff available 24/7 to Baker Act juvenile patients who are brought in to the CSU</li> <li>- 10 bed licensed Detox facility</li> </ul>	Yes	Yes

	<ul style="list-style-type: none"> <li>- 3 bed licensed residential substance abuse facility</li> <li>- Accepts all primary insurances including Medicaid</li> <li>- Publicly Funded</li> <li>- Cannot deny services based on lack of payment</li> <li>- A part of the Charlotte Behavioral Transportation Plan</li> <li>- Licensed for Case Management services</li> <li>- Care Coordination provider</li> <li>- Offers Outpatient MH/SA Services, Medication Management, Vivitrol, Parenting, TFC, FITT programs.</li> </ul> <p>Limitations:</p> <ul style="list-style-type: none"> <li>- Not currently licensed as an Addiction Receiving Facility</li> <li>- Not licensed as a medical facility</li> </ul>		
Riverside Behavioral Center at Bayfront Health Punta Gorda	<p>Capabilities:</p> <ul style="list-style-type: none"> <li>- Adult licensed Crisis Stabilization Unit</li> <li>- Accepts all primary insurances included Medicare</li> </ul> <p>Limitations:</p> <ul style="list-style-type: none"> <li>- Not licensed as a child crisis stabilization unit</li> <li>- Not licensed as a detox facility</li> <li>- Not licensed as an ARF</li> <li>- Not publicly funded</li> </ul>	Yes	Yes
<b>Involuntary Assessment and Evaluation MH and SA Facilities</b>			
<b>Facility</b>	<b>Capabilities/Limitations</b>	<b>Does the facility have agreements to</b>	<b>Substance Use Disorders/Mental Health</b>

		accept BHRS Patients?	Disorders/Co-Occurring?
Charlotte Behavioral Health Care, Inc.	<p>Capabilities:</p> <ul style="list-style-type: none"> <li>- CSU and Detox facilities offer to treat and triage</li> <li>- 20 bed mixed use licensed adult/child Crisis Stabilization Unit</li> <li>- Licensed staff available 24/7 to Baker Act juvenile patients who are brought in to the CSU</li> <li>- 10 bed licensed Detox facility</li> <li>- 3 bed licensed residential substance abuse facility</li> <li>- Accepts all primary insurances including Medicaid</li> <li>- Publicly Funded</li> <li>- Cannot deny services based on lack of payment</li> <li>- A part of the Charlotte Behavioral Transportation Plan</li> <li>- Licensed for Case Management services</li> <li>- Care Coordination provider</li> <li>- Offers Outpatient MH/SA Services, Medication Management, Vivitrol, Parenting, TFC, FITT programs.</li> </ul> <p>Limitations:</p> <ul style="list-style-type: none"> <li>- Not currently licensed as an Addiction Receiving Facility</li> <li>- Not licensed as a medical facility</li> </ul>	Yes	Yes
Riverside Behavioral Center at Bayfront Health Punta Gorda	<p>Capabilities:</p> <ul style="list-style-type: none"> <li>- Adult licensed Crisis Stabilization Unit</li> </ul>	Yes	Yes

	<ul style="list-style-type: none"> <li>- Accepts all primary insurances included Medicare</li> </ul> <p>Limitations:</p> <ul style="list-style-type: none"> <li>- Not licensed as a child crisis stabilization unit</li> <li>- Not licensed as a detox facility</li> <li>- Not licensed as an ARF</li> <li>- Not publicly funded</li> </ul>		
--	---	--	--

#### **IV. Behavioral Health Receiving System (BHRS) Agreements**

CBHC and Riverside have signed a Memorandum of Understanding (MOU) which serves as the basis for the designated receiving system.

- The MOU includes:
  - o Descriptions of how the agencies share data, explanation of the formal referral agreements, and cooperative arrangements for care coordination and case management.
  - o an agreement of CBHC completing Transfer Evaluation requests for Riverside

CBHC is currently under contract with Central Florida Behavioral Health Network (CFBHN), Department of Children and Families Managing Entity.

CFBHN may choose to enter a Memorandum of Understanding with Riverside in order to coordinate and provide services to Behavioral Health Receiving System consumers.

MOUs will be reviewed by each Director annually and any updates will be made, agreed upon, and signed by the designated official from each agency.