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Who Are We? Central Florida Behavioral Health Network, Inc. (CFBHN) is a full service Managing Entity (ME) developed in 1997 to manage safety net funding for mental health and substance abuse treatment and prevention for children and adults. CFBHN is the first and largest ME responsible for a total system of care contracted through community service organizations providing a full array of publically funded behavioral health services across a 14 county region on Florida's west coast.

A 501c3 not-for-profit organization, CFBHN manages over \$200mm in contracts annually serving approximately 120,000 individuals in treatment and an additional 13mm with prevention services. Service array includes: Acute Care, Housing, Medical, Outpatient Treatment, Prevention, Recovery Support, and Residential.

In addition to its Department of Children & Families funded programs, CFBHN offers a proven track record of managing and reporting on city, county, other state, and federal contracts ranging from \$3,000 to \$13,000,000 through an advanced, fully automated state-of-the-art data collection system that interfaces with their network. CFBHN is accredited as a Network through the Commission on Accreditation of Rehabilitation Facilities, International (CARF).

Our Mission: Managing a quality behavioral health system of care that brings help and hope to individuals, families and communities

Our Vision: Envisioning communities where accessible behavioral healthcare enhances the lives of all

Our Programs

Our Services

Our Providers

BNet (Behavioral Health Network)
 Care Coordination
 CAT (Community Action Team)
 Crisis Community Support
 Centralized Receiving Facility
 Clubhouse
 Competency Restoration
 Day Treatment
 Early Intervention for SMI & Psych Disorder
 FACT (Florida Assertive Community Treatment)
 Federal Project Grant
 FIT (Family Intensive Treatment)
 Florida Center for Addictions & Disorders
 Florida Children's Mental Health System of Care
 Expansion Sustainability (FCMHOC) Grant
 FMT (Forensic Multidisciplinary Team)
 Healthy Transitions Federal Grant
 HIV
 IDP (Indigent Psychiatric Medication)
 Jail Based Intervention & Education
 Jail Based Medication Assisted Services (MAPS)
 Mobile Crisis Response
 Opioid STR Grant
 Peer Recovery Support
 Provider Proviso Projects
 Psychiatric Medication Management Telepsychiatry
 Recovery & Resiliency
 Self-Directed Care
 State Hospital Diversion Services
 State Opioid Response Services – MAT (Medication Assisted Treatment)
 Substance Abuse Services for Pregnant & Post-Partum Women
 TANF (Temporary Assistance to Needy Families)
 TASC (Treatment Alternatives for Safer Communities)
 Wraparound

Aftercare – Individual & Group
 Assessment
 Case Management
 Crisis Stabilization
 Crisis Support/Emergency
 Day Care
 Day Treatment
 Drop-In/Self-Help Centers
 Incidental Expenses
 Information & Referral
 In-Home & On-Site
 Intensive Case Management
 Intervention – Individual & Group
 Medical Services
 Outpatient – Individual & Group
 Outreach
 Recovery Support – Individual & Group
 Residential Levels 1-4
 Room & Board with Supervision Levels 2 & 3
 Short Term Residential Treatment
 Substance Abuse Detoxification
 Supported Employment
 Supported Housing/Living
 Prevention – Selective, Universal Direct/Indirect, Indicated

2-1-1 Tampa Bay Cares
 Agency for Community Treatment Services
 Baycare Behavioral Health
 BMR Consulting, LLC
 Boley Centers
 C.E. Mendez Foundation
 Center for Progress and Excellence
 Centerstone of Florida
 Charlotte Behavioral Health Care
 Coastal Behavioral Healthcare
 Community Assisted & Supported Living (CASL)
 Crisis Center of Tampa Bay
 DACCO Behavioral Health
 David Lawrence Mental Health Center
 Directions for Living
 Drug Free Charlotte County
 Drug Free Collier
 Drug Free Desoto Coalition
 Drug Free Hardee
 Drug Free Highlands
 Drug Free Manatee
 First Step of Sarasota
 Glades County School District
 Gulf Coast Jewish Family & Community Services
 Hanley Center Foundation
 Harold F Johnson
 Hillsborough County Anti-Drug Alliance
 Hope Clubhouse of Southwest Florida

IMPOWER
 InnerAct Alliance
 Jewish Family & Children's Service of the Suncoast
 KC Guardian
 Lee County Coalition for a Drug-Free Southwest Florida
 Lee Health
 Gracepoint
 Mental Health Community Centers
 Mental Health Resource Center
 NAMI Collier County
 NAMI Lee County
 NAMI Pinellas County
 Northside Behavioral Health Center
 Operation PAR
 Peace River Center
 PEMHS
 Phoenix Programs
 Polk County Drug Court
 Project Return
 SALUSCARE
 Success 4 Kids & Families
 Suncoast Center
 The Salvation Army
 Tri-County Human Services
 Veterans Alternative
 Vincent House
 Volunteers of America of Florida
 WestCare GulfCoast-Florida
 Youth and Family Alternatives

Accomplishments

- Managing \$213,025,637 in funding at 3.15% administrative rate contracted with 57 community provider organizations.
- **Collaborating for Excellence** is more than a motto – its core to the mission. Public Private Partnerships run the gamut from hospitals, schools, workplaces, housing to criminal justice in programs like Recovery through Work Clubhouses, new affordable housing developments, Onsite School based programs, county governments and social services insurance programs, telehealth, UberHealth rides and Sheriff Data Sharing.
- Video story testimonials via *Recovery Points*, *Programs* and *What to Expect* series educate, inform, and inspire hope.
- Dynamic website is both user friendly and responsive with live feeds tracking availability of crisis beds and resource locator plotting services in specified radius.
- Right treatment, right time, right amount - Care Coordination matches services to individuals in critical need to decrease readmissions.
- FACT Program "*graduation*" enables more people to benefit. In last five years, over 1,250 new admissions have been made. Coupled with state hospital diversion programs ROI is over \$13mm.
- Forensic Program processed diversions resulting in two year ROI of approximately \$15mm.
- Working with Harvard, CFBHN dove deep into FIS. Redesigned process flow improved contact, intake, assessment, and treatment engagement rates. Rate jumped from 53% to 73% in record time.
- Healthy Transitions reaches young adults with mental health and substance use issues giving them voice and choice. Since inception, HT has provided behavioral health screenings and linkages to over 16,242 individuals, facilitated weekly *Bent Not Broken* wellness groups to over 324 participants, and Wraparound or Intensive Case Management services to over 247. Participants are thriving! - completing high school/GED, enrolling in college and vocational programs, obtaining stable employment and housing, and engaging in treatment. ROI is \$1 spent diverts \$3 from crisis stabilization and emergency support services.
- As a result of the Marjorie Stoneman Douglas Act, the Youth-At-Risk Staffing Model provides prevention and diversion for high risk children being placed into Child Welfare. Projected two year ROI for YAR is \$16mm.
- Interagency "*Lock-Out Calls*" staffings assist at risk youth who may be unable to return home. Goal is Child Welfare diversion. Since 2015 actual ROI to Child Welfare System is over \$75mm.
- The new RL6 Risk Management system streamlined reporting, accounting and follow-up on network incidents.
- Learning from Hurricane Irma, AlertMedia communications launch now notifies staff and network contractors of severe weather events and emergency situations impacting operations. Operating in real time 24/7, event details are coupled with follow-up instructions.
- Affordable housing remains a top priority. Collaborations with community partners, developers and Housing Finance Corporation has increased availability of low-income, safe, and affordable housing. New projects totaling 240 units currently in works.
- Following the February 18 tragic shooting at Marjory Stoneman Douglas High School, CFBHN's Care Coordination model is operational in Hillsborough and Pasco Schools assuring high risk children receive timely services with feedback to their school. UberHealth provides needed transportation.
- In 2018 the Foundation for a Healthy St. Petersburg awarded CFBHN \$1.65mm to address system of care improvements in Pinellas County. Pinellas Integrated Care Alliance (PICA) includes the Sheriff's Office, County Human Services, and Health Department. Early results show post program improved functioning by participants, crisis readmission reduction of 70%, arrest statistics cut by 50% as well as average number of days in jail reduced by almost 40%. Program improves access and addresses gaps and inequities and traditional "*ways of doing things*" that impede effective service delivery.
- Leading the Recovery Oriented Systems of Care (ROSC) initiative over 230 individuals have completed the 40-hour Peer Specialist training, 209 were trained in Wellness Recovery Action Planning, and 31 participated in the Florida Leadership Academy. Contractors used the ROSC Self-Assessment Planning Tool to improve recovery oriented service delivery. Recovery organizational capacity was expanded and over 450 Law Enforcement Officers were trained in Crisis Intervention Team (CIT) techniques.
- Four-year SAMHSA grant is being used to develop a sustainable community-based infrastructure to improve behavioral health outcomes for children, youth, and young adults diagnosed with Serious Emotional Disturbances (SED).
- Fully embracing DCF Secretary Poppell's Wildly Important Goal (WIG) to reduce number of families in crisis by 20% by June 30, 2021, CFBHN has adopted the **4DX** process.

"FLORIDA'S BEHAVIORAL HEALTH SYSTEM IS A GOOD MODEL FOR SERVICE DELIVERY" SAYS PRESIDENT & CEO DOMINIC M CALABRO

